SAMPLE POLICY: Managing ICE Interactions in Emergency Departments

Purpose: To establish clear procedures for responding to ICE agents in a manner that prioritizes patient safety, respects legal obligations, and maintains the hospital's commitment to equitable care.

Scope: This policy applies to all employees, medical staff, contractors, and volunteers at the hospital.

Policy Statement

- The hospital is a safe space for all patients seeking medical care, regardless of immigration status.
- ICE agents are not allowed access to patient areas or information without a valid judicial warrant.
- All staff are expected to prioritize patient care and privacy in every situation.

PROCEDURES

I. ICE Arrival at the Hospital

A. Initial Interaction

- ICE agents must identify themselves and state the purpose of their visit.1
- Staff should request identification and any supporting documentation, such as a warrant.

B. Notification

- Immediately notify the designated Point of Contact (POC), such as the hospital administrator or legal counsel.⁶
- Security personnel should be informed and positioned to monitor the situation without escalating tensions.

C. Verification of Warrant

 Determine if the warrant is judicial (signed by a judge) or administrative (issued by ICE). Judicial warrants allow access under specific conditions, while administrative warrants do not grant access to private areas.³

II. Patient Privacy and Safety

A. Access to Patients

- ICE agents may not interview, detain, or remove patients without a valid judicial warrant.
- Do not allow ICE agents to access restricted areas such as patient rooms or operating areas.

B. HIPAA Compliance

- Never disclose patient information without a valid judicial warrant or explicit patient consent.²
- Ensure that medical records do not document immigration status unless medically relevant.³

C. Informing Patients

- If ICE agents request to interview or detain a patient, inform the patient (if medically appropriate) and explain their rights:
 - The right to remain silent.
 - The option to decline speaking to ICE agents without an attorney present.⁵
 - Offer the patient contact information for legal aid organizations specializing in immigration law.⁷

D. Training and Education

- Provide comprehensive training for staff on the hospital's policy, including:
 - Recognizing valid warrants.
 - o HIPAA compliance.
 - o De-escalation techniques when interacting with law enforcement.⁶
- Conduct annual policy refreshers and simulate scenarios to reinforce procedures.

III. Documentation

- Record the details of any ICE interaction, including:
 - Names and badge numbers of agents.
 - Date, time, and reason for the visit.
 - Actions taken by staff and outcomes.⁶
- Submit the documentation to the POC and legal counsel for review.

References

- 1. Immigration and Customs Enforcement. Sensitive locations FAQs. ICE.gov. Updated October 27, 2011. Accessed January 24, 2025. https://www.ice.gov/doclib/ero-outreach/pdf/10029.2-policy.pdf
- 2. Department of Health and Human Services. HIPAA Privacy Rule and disclosures for law enforcement purposes. HHS.gov. Updated July 26, 2013. Accessed January 24, 2025. https://www.hhs.gov/hipaa/for-professionals/faq/disclosures-for-law-enforcement-purposes/index.html
- 3. American Hospital Association. Guidelines for releasing patient information to law enforcement. AHA.org. Published March 8, 2018. Accessed January 24, 2025. https://www.aha.org/standardsguidelines/2018-03-08-quidelines-releasing-patient-information-law-enforcement
- 4. Barajas JM, Roemer M, Peña J, et al. Barriers to health care for undocumented immigrants in the United States. *J Immigr Minor Health*. 2020;22(5):1096-1104. doi:10.1007/s10903-020-01010-9
- 5. American College of Emergency Physicians. Code of ethics for emergency physicians. ACEP.org. Accessed January 24, 2025. https://www.acep.org/globalassets/new-pdfs/policy-statements/code-of-ethics.pdf
- 6. Hellinger FJ. When ICE shows up at your clinic or hospital. MGMA.com. Accessed January 24, 2025. https://www.mgma.com/articles/when-ice-shows-up-at-your-clinic-or-hospital
- 7. National Immigration Law Center. Know your rights: What to do if ICE comes to your workplace. NILC.org. Accessed January 24, 2025. https://www.nilc.org/issues/immigration-enforcement/workplace-raids/